



Service Contract Sales Terms & Conditions

These Terms & Conditions apply to service contracts purchased online via the HOBART Service Contract Sales Tool. For HOBART Service's full terms and conditions please click the button at the top of the page.

Eligibility

- Online service contracts are available **for one (1) piece of equipment per purchase only**.
- The equipment must be **in full working order at the time of purchase**.
- Equipment must be **under 5 years old**.
- Contracts purchased online are only applicable to the following equipment types:
 - Glasswashers
 - Undercounter dishwashers
 - Hood warewash machines
 - Utensil washers

Contract Types

- Only **Plus** and **Extra** service contracts are available for purchase through the online tool.
- Other contract types are not eligible for online purchase.

Equipment Condition

- The service contract is valid only if the equipment is **operational and free from known faults** at the point of purchase.
- If the equipment is found to be **non-operational or in need of repair** during the initial review or first visit, HOBART Service reserves the right to:
 - Delay the start of the contract until repairs are completed, and/or
 - Exclude pre-existing faults from contract coverage, and/or
 - Cancel the contract and issue a refund where appropriate.

Contract Start Date

- Completing the online form and making payment does not activate the contract immediately.
- All service contracts are subject to **review and acceptance by the HOBART Service contracts team**.
- Contract cover will begin **only once the contract has been processed and formally accepted**, and confirmation has been issued.

10% Discount Offer Terms

- The 10% discount applies to eligible new annual Plus and Extra service contracts only.
- The discount is applied to the first year of the service contract only.
- The discount is available online only via the HOBART Service Contract Sales Tool.
- The discount cannot be combined with any other offer, promotion, or discount.



- If a contract is cancelled or deemed ineligible following review, any refund issued will reflect the discounted price paid.

General

- Service contracts purchased online are subject to **machine eligibility checks and site conditions**.
- HOBART Service reserves the right to refuse, amend, or cancel a contract if eligibility criteria are not met.